

# Safari Play

## Play Pass

Safari Play offers fantastic value in the form of their monthly and annual Play Passes



Info	Off-peak Play Pass	Premium Play Pass
Play Entry Time	Monday-Friday up to 2pm during off-peak days and after 4:00pm in the Summer holidays.	Anytime* One session per day
Free admission for 2 named adults	✓	✓
Access to Safari centres in Milton Keynes and Peterborough	✓	✓
Play Date Thursday**: Bring a Friend For £1	✓	✓
Sibling Play Pass Discount (up to half price)	✓	✓
Free entry for your child to their birthday party (minimum numbers apply)	✗	✓
Discounts for ticketed events	✗	✓
Price per month	£11.99	£18.50
Annual Price	£119.00	£199.00
How much can you save? On top of these great prices, see how much you are saving by these equivalent cost per visit and per week		
Price for 1 child over 4 and 2 adults Visiting during peak time (incl booking fee)		£24.35
Price for 1 child under 4 and 2 adults Visiting off-peak (incl booking fee)	£17.30	
Weekly cost for annual pass	£2.28	£3.82

\*Not including October and February Half Term Holidays, including the weekends either side plus 27th December - 5th January.

\*\*Play Date Thursday excludes Oct, Feb half term and Christmas Holidays. Play date Thursday is valid during normal play pass hours.

As it is a play date, the child pass holder MUST be present. Adult guests and children over 12 pay the normal price.

Full terms and conditions available on play pass application form.

# Play Pass

# SafariPlay

## CUSTOMER COPY

I confirm that my details are correct and if any information changes I will notify Safari Play. I have also read and understood the Terms and Conditions below and the Rules of Play and agree to abide by them at all times.

Signed:

Name:

Date:

## Play Pass Details Key Terms and Conditions

Entitles the named children to play for one session per day. Up to 2 sessions can be booked in advance for future visits.

### Off-Peak Play Pass

1. Entry until 2pm, Monday-Friday during off-peak days (you can come for a full session but entry must be made by 2pm).
2. Entry after 4:00pm during the summer holidays.
3. Includes free entry for any of the 2 named adults when accompanying the named children. Named adults can be changed giving 30 days notice and emailing your request to [parties@safariplay.co.uk](mailto:parties@safariplay.co.uk)
4. Guests are not permitted to bring in their own food or drinks onto the premises of Safari Play at any time.
5. The Safari Play DD is a minimum term of 6 months. As long as you complete this period you can cancel your play pass at any time giving one month's notice.
6. Not valid for use during peak sessions.

### Premium Play Pass

1. Entry is valid for one session per day (subject to availability)
2. Valid 7 days a week, any time, except the following: October & February Half Term Holidays, including the weekends either side plus 27th December-5th January.
3. Includes free entry for any of the 2 named adults when accompanying the named children. Named adults can be changed but 30 days notice is required.
4. Guests are not permitted to bring in their own food or drinks onto the premises of Safari Play at any time.
5. The Safari Play DD is a minimum term of 6 months. As long as you complete this period you can cancel your play pass at any time giving one month's notice.

## Other Terms and Conditions

1. You can add or remove children on the Safari Play Play Pass but the minimum term for each child is 6 months and a month's notice is required. If full paying child (Child One) is removed from the Play Pass a sibling on the reduced rate becomes 'Child One' and pays the full rate thereafter.
2. The Safari Play Pass entitles the holder to free admission only and entrance to Safari Play. Tickets must be booked in advance through our website. You will receive information about how to book after signing up. If Safari Play is full, no compensation will be paid.
3. Safari Play reserves the right to withdraw any attraction or close part or all of the facility without prior notice or compensation.
4. Safari Play Play Passes are non transferable or refundable and have no cash value.
5. The Safari Play Play Pass is not valid for special events or outside of published opening hours.
6. Safari Play reserves the right to refuse admission and withdraw the Play Pass for any pass holders failing to abide by these terms and conditions and the published Rules of Play.
7. Safari Play reserves the right to refuse the application or admission to any person without the need for giving any reason.
8. We take personal safety extremely seriously and abuse of staff or other customers will not be tolerated. In such circumstances the management of Safari Play reserve the right to refuse admission indefinitely.
9. Off-peak and peak days are at the discretion of the company, however, usually peak days are weekends and days based on school holidays which are defined as per the local council's website (Milton Keynes & Peterborough) for state schools and include public holidays.
10. Benefits are offered at the discretions of Safari Play and may change them without prior notice or compensation.
11. The sibling discount applies to siblings living at the same address.
12. The free entry to your birthday party benefit is valid for any of our themed birthday parties including Laser Tag and Buddy Bear. Min of 12 fully paying guests for all themes except laser tag which is a minimum of 15 full paying guests as you get exclusive use of the play frame for laser tag parties.
13. Play Date Thursday excludes Oct, Feb half term and Christmas holidays. As it is a play date, the child pass holder MUST be present and the £1 entry is for one child friend. Adult guests, children over 12 and other children pay the normal price.
14. Play pass benefits are only valid whilst you hold a current play pass. Benefits such as complimentary birthday offer will not be valid if your DDs or annual passes have expired by the date of the event. If you are unable to use any of the benefits, for any reason, compensation will not be given.
15. Only two soft play sessions can be booked in advance at the same time.
16. If playpass holders do not show up for booked sessions without cancelling, Safari Play reserve the right to suspend bookings to On-the-Day only.
17. Safari Play reserves the right to amend prices, including direct debit prices, at any time. Safari Play will give you minimum of 30 days notice for monthly price changes.
18. Price changes will normally take place in April each year but Safari Play retain the right to amend prices at any time during the year.

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Sibling discount only applies to siblings living at the same address

Children's Details	Child 1	Child 2	Child 3	Child 4
First Name:				
Surname:				
Date of Birth:				
Gender (M/F):				
Premium Pass Annual	£199.00	£99.50	£99.50	£99.50
Premium Pass Monthly (DD)	£18.50	£9.25	£9.25	£9.25
Off-Peak Play Pass Annual	£119.00	£95.00	£95.00	£95.00
Off-Peak Play Pass Monthly (DD)	£11.99	£8.50	£8.50	£8.50

For Direct Debit play passes we require payment for the rest of the current month, plus the entire of the next month to allow us time to set up your direct debit. Your direct debit will then be setup for the 1st of the third month.

To be completed by a Safari Play team member on the day you join				
Pro-rata days 1 <sup>st</sup> payment includes	to			
Total Price Per Month	£	Date of first DD Payment:	1 <sup>st</sup> of...	20...
Amount Paid	£			

Parent/Guardian Details	Parent/Guardian 1	Parent/Guardian 2
First Name:		
Surname:		
House Number:		
Postcode:		
Email:		
Mobile Number:		

Safari Play may wish to contact you to inform you of special promotions but we will not pass your details on to any 3rd party or allow any 3rd party to use your details.

How do you wish to be contacted by Safari Play about any news and promotions? Email ☐ Text ☐ None ☐



Safari Play soft play and party venue



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

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Name(s) of account holder(s)


Bank/building society account number

--	--	--	--	--	--	--	--	--	--

Branch sort Code

--	--	--	--	--	--

Name and full postal address of your bank or building society

To: The Manager	Bank/Building Society
Address	
Postcode	

Reference

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Service user number

4	4	2	2	7	4
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FOR PSL re Safari Play OFFICIAL USE ONLY  
This is not part of the instruction to your Bank or Building Society.  
**Important** - Please complete these details:

Account Holder (s) Name & Address:

Name:

Address:

Postcode:

Email Address:

Instruction to your bank or building society

Please pay PSL re Safari Play Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with PSL re Safari Play and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit PSL re Safari Play will notify you five (5) working days in advance of your account being debited or as otherwise agreed. If you request PSL re Safari Play to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by PSL re Safari Play or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when PSL re Safari Play asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please notify us.