



Dear Party Parents,

We have worked very hard to ensure our Safari venues stay COVID-19 safe and we even had Professor Van-Tam, the Deputy Chief Medical Officer, visit us as a test site for the industry to ensure we were safe to open. A real privilege and extremely reassuring that he was very impressed with everything we had put in place. One of his biggest concerns about indoor venues is the ventilation and we are glad we invested in this when we opened and have twice the level that he would expect to see in a gym or activity venue so reassuring for you as well.

For parties, we have completed a full risk assessment on top our normal COVID-19 risk assessments to ensure you as parents, the party hosts and your children all stay safe.

It is a 'new norm' but we are delighted we can run parties in a safe way. We aim to create the same amazing experience for you, your son or daughter and all your friends. There are a few changes below, which we don't think will take away from the experience but we do need your help with to keep everyone safe

- We are reduced to around 40% capacity and this includes the number in the party so the Safari will be run only at this capacity regardless of the number of parties.
- We will ask everyone to wash their hands on arrival and take their temperature.
- We have a LOT of hand washing points in the centre and all children and adults will be required to wash their hands before they enter the party room as well.
- Adults do have a greater risk and we know you will want to chat to your friends. However, we do ask that you socially distance from adults outside of your family bubble whilst in the venue. This is VERY important and we would really appreciate your help with this to make it easier. If you forget, your party host will gently remind you but please be kind if they do. We are all working together to stay safe in this new norm.
- Unless you are sitting at the table or are exempt from wearing a mask (just let your party host know and they will give you a green paper wrist band) we also ask that you wear a face covering. We know many people do not like them but it is the law indoors at attractions and we need to ensure we stick to the guidance. If you are sitting at your table you can take it off and you will see the same thing throughout the rest of Safari.
- The party rooms are wonderful but obviously more enclosed and although they all have fresh air coming into them via window or extracted in from outside there is less space to socially distance. Therefore your party host will let you know how many adults can come into the party room (the minimum is 6, some rooms have more). Again we ask you to socially distance and there are markings for parents to assist this. If you have more adults that are permitted in the room they can stay at the your original party table.

- We are asking parents to be very careful when they drop off and pick up and only to arrive for pick up at the very end. We know this is not perfect and can be hard but it is for the safety of everyone and we have to accept some small restrictions. The party host has some basic instructions that the guest's parents will be given when they drop of their children.

We have lots of other procedures in place that you probably will not notice but are in place to keep you all safe from the way we stagger the parties to how we serve food and will not bore you with them!

We cannot wait to welcome you all to celebrate and have a great day as that is the why we love doing what we do. We want you to have day you will all remember with fondness for ever.

If you are unsure about anything, we are here to help as usual. No question is strange or weird in these times so do not hesitate to contact me or one our party team who are in the office 7 days a week. My number is below.

Kind regards  
Ali

Group Party Manager  
Tel 01908 565165 Opt.2  
Email [parties@safariply.co.uk](mailto:parties@safariply.co.uk)